# UNIVOIS

## **Dock IP Phone U7KS User Manual**



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#### About this manual

Thank you for choosing Dock IP Phone U7KS. This IP Phone is specially designed for the user under the Office with fashionable appearance and complete functions. This manual aims to help you quickly use Dock IP Phone U7KS. Before use ,please read the packing list and safety notes section of this manual ,communicate with the system administrator to confirm if the current network environment can meet the requirements of configuring the Phone. If this is your first time to use Dock IP Phone U7KS, we recommend that you should read the quick operation guide and product technical manual. The document can be downloaded from the following website: http://www.univois.com.

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## 1. Getting Started

#### 1.1 About

Univois U7KS is a feature-added IP Phone which can dock a cell phone or pad to realize "Cell Phone For Business". Except normal features of a 3 lines HD IP Phone, after connection through bluetooth, MPL feature will allow you to use handset or speaker to answer the call for cell phone, you can even transfer the call to IPPBX. Of cause, you can also use it to talk with the thirdparty UC client like Microsoft LYNC, Skype, Whatsapp. The convenient power-charing stand provides you nice experience when you use it for a video conference call. It comes with an EP+ communication APP which can all you use the cell phone to make an IP Phone call, switching talking, etc.

### 1.2 Feature Highlights

#### a) Multi-Language

The LCD display supports Multi-Language.

#### b) HD Voice

Special voice processing technology, high-fidelity voice quality, HD encoding, HD Handset, ensure clear, realistic smooth communication.

#### c) Senior Calling Ability

3 lines with RED LEDs, Synchronously control or manage 3 calls, Call queue, Switch between lines. Multi-parties conference, call transfer.

#### d) All kinds of Phone Book

It supports XML Personal Phone Book\LDAP\Enterprise Phone Book etc. This feature satisfies customer's phone book requirements.

- e) Support HTTP\TFTP\FTP\Auto-Provision.
- f) 2 gigabit Ethernet ports, built-in POE, built-in bluetooth.
- g) Multi-angle adjustable bracket.
- h) Up to 15 programmable keys, (3 lines+ 12 paperless programmable keys).
- i) Support external APPLE/Android mobile phone & Pad.
- j) 2 built-in USB interface, support external UniWIFI / UniBT adapter.
- k) Support EHS.

## 2. Set up the Phone

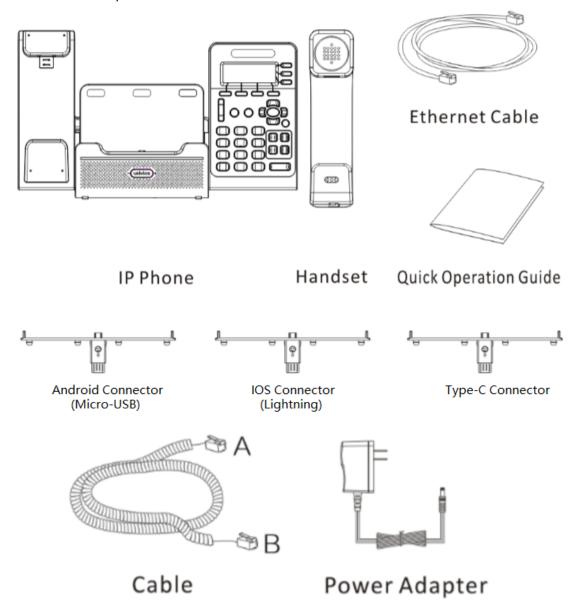
#### a) Packing List:

Check the packing list before installation, if you find anything missing, contact your

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system administrator.

- 1\*U7KS IP Phone
- 1\*Handset
- 1\*Handset Cable
- 1\*Ethernet Cable
- 1\*Android Connector
- 1\*IOS Connector
- 1\*Type-C Connector
- 1\*Quick Operation Guide
- 1\*Power Adapter



**NOTE:** The cable install method is short B connect the handset, longer A connect the IP Phone.



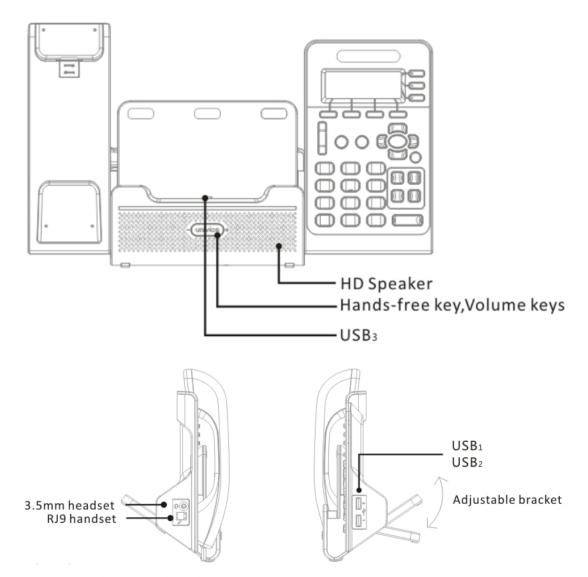
#### b) Phone Installation:

This section introduces how to install the phone with the components in the packing list:

- Adjust the Bracket
- Connect the Handset and optional Headset
- Connect the Network and Power

#### **Adjust the Bracket**

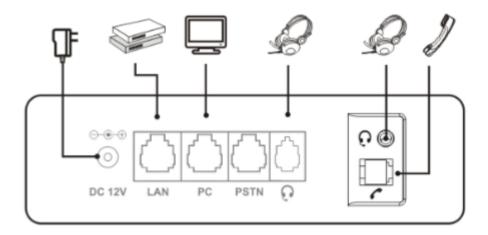
Pls follow the following picture to let the bracket adjust to safety



Note: USB1 only offer 0.5A power charging.

USB2 offer 1A charging, and also can connect UniWIFI & UniBT. USB3 only offer 0.5A power charging.

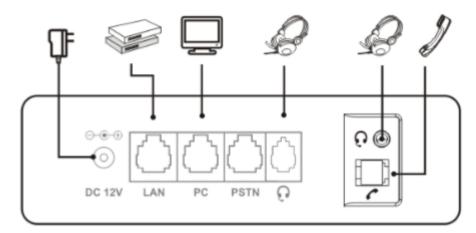
#### **Connect the Handset and optional Headset**



#### **Connect the Network and Power**

You have two options for power supply. Your system administrator will advise you which one to use.

- AC power adapter
- POE(Power over Ethernet) IEEE802.3af
- USB(Standard 0.5A)



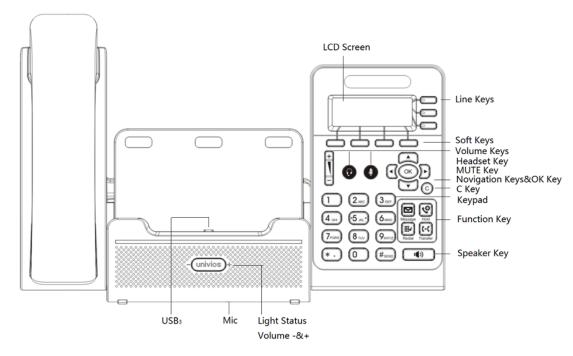
Note: If POE works, the phone doesn't need to connect to the AC power adapter. Make sure the Ethernet cable and switch/hub is POE compliant.

## 3. Phone User Interface

## 3.1 Hardware Component Instructions

The main hardware components of the U7KS IP Phone are the LCD screen and the keypad.

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#### Hardware component instructions of the U7KS IP Phone are:

| ITEM           | DESCRIPTION   |
|----------------|---|
| LCD Screen     | 7.7   |
| LCD Screen     | Displayed information about calls, messages, soft keys, time,       |
|                | date and other relevant data:                                       |
|                | Call information — caller ID, call duration                         |
|                | • Icons (e.g. DND)  |
|                | Missed calls or second incoming caller's information                |
|                | •Time and date  |
| Light Status   | White-Flashing: There is an incoming call or be Hold.               |
|                | White-Steady: Hook-off. or be in an usual conversation.             |
| Line Key       | Red-Steady: There is a conversation making on the line              |
|                | Red-Flashing: There is call coming or the line is on hold           |
|                | Dark: Accounts are idle   |
| Soft Key       | Labels automatically to identity their context-sensitive features   |
| Navigation Key | Scroll through the displayed information, and in the idle feature:  |
|                | UP: Open the "All CONTACT LOG"                                      |
|                | DOWN: Open the "MISSED CALL"  |
|                | RIGHT: Open the "RECEIVED CALL"                                     |
|                | LEFT: Open the "DAIL CALL"  |
| OK Key         | Confirm the action  |
| C Key          | Cancels actions or rejects an incoming call, and the other feature: |
|                | In the idle: Open the "Phone Status".                               |
|                | Diagnosis: Press and hold 3 second to open "Hardware                |
|                | Diagnosis".   |
|                |   |
|                | MUTE: "MUTE" feature is enabled if you press it while the           |

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| Functions Key | Message\Redial\Transfer\Hold                                   |  |  |  |
|---------------|--|--|--|--|
| Speaker Key   | Toggles the hands-free speaker phone mode.                     |  |  |  |
| Mic           | Voice input  |  |  |  |
| Volume Key    | Adjusts the volume of the handset, headset, speaker and ringer |  |  |  |
| Keypad        | Provides the digits, letters and special characters in         |  |  |  |
|               | context-sensitive applications.                                |  |  |  |
| Headset Key   | Toggles and indicates the headset mode.                        |  |  |  |

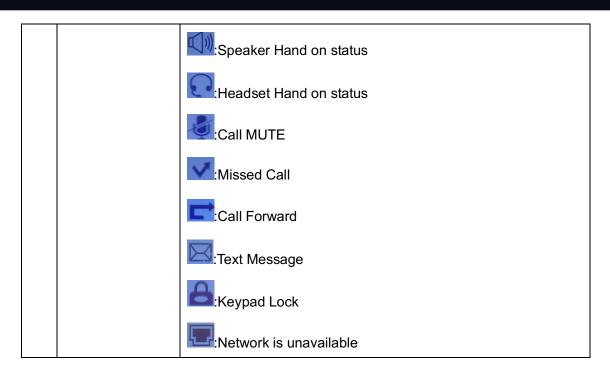
## 3.2 Phone Screen Display Features

If the phone has successfully started up and after using, the idle LCD display will show information as below:



|   | ITEM          | DESCRIPTION  |
|---|---------------|--|
| 1 | TIME & DATE   | TIME & DATE display in the middle of the screen.                   |
| 2 | Auto-Answer   | Enable this feature, it will display "AA" at the top right corner. |
|   | icon          |  |
| 3 | Missed Call   | Missed Call under the TIME in the middle of screen                 |
| 4 | Line Status   | There are four status as below:                                    |
|   |               | a. LAN:Disconnect:Disconnect the network                           |
|   |               | b. :Account failed to register                                     |
|   |               | c. :Account successfully registered                                |
|   |               | d. :Account successfully registered and DND feature is             |
|   |               | enabled. The DND icon also will display at the top right corner.   |
| 5 | Soft Key Area | Labels automatically to identity their context-sensitive features  |
| 6 | Screen Icon   | The Screen Top Icon from left to right is:                         |
|   |               | : Handset Hand on status   |





### 3.3 Basic Network Settings

The phone supports Three Modes of Network Setting. Include Wi-Fi Setting\Static IP\DHCP.

#### Wi-Fi Setting

Note: This feature must be work with UniWIFI device. More about this, pls contact your system administrator.

In order to more easily and quickly implement Wi-Fi series phone deployment, we provide EWFC(Enhanced WIFI Fast Connection) technology to implement automatic connection between the 5.8G Wi-Fi phone and AP-3.

Note: This feature must be work with AP-3 device. More about this, pls contact your system administrator.

- 1) When the AP-3 is set up wireless parameters by the administrator, you can long press "ok" to enter the password to connect it.
- 2 If you don't use EWFC rapid deployment, you can According to the normal method for manual connection and settings as following:

| Feature | Operating Steps                                       |
|---------|---|
| Wi-Fi   | Press OK or MENU> System Settings> Advanced Settings> |
|         | Password(Default is Empty)> Network> Wi-Fi Setting    |
|         | Press Wi-Fi Setting to login in to the menu           |
|         | Select "Wi-Fi", and choose "enable"                   |
|         | Press "Save" key                                      |
|         | Select "Hotspot List"                                 |



| Press "Enter" key                            |
|--|
| Select the hotspot which you want to connect |
| Enter "Password"                             |
| Press "OK" key to make it work               |

#### **DHCP Setting**

| Feature | Operating Steps                                       |
|---------|---|
| DHCP    | Press OK or MENU> System Settings> Advanced Settings> |
|         | Password(Default is Empty)> Network> IP Setting       |
|         | Press IP Setting to login in to the menu              |
|         | Select "DHCP" mode                                    |
|         | Press "Enter" key                                     |
|         | Set the DNS\web port\telnet port                      |
|         | Press "Save" key to make it work                      |
|         | Tips "Network is changed, press OK reboot "           |

#### **Static IP Setting**

| Feature   | Operating Steps   |
|-----------|---|
| Static IP | Press OK or MENU> System Settings> Advanced Settings>           |
|           | Password(Default is Empty)> Network> IP Setting                 |
|           | Press IP Setting to login in to the menu                        |
|           | Select "Static" mode  |
|           | Press "Enter" key   |
|           | <ul> <li>Set the IP\Mask\GW\DNS\web port\telnet port</li> </ul> |
|           | Press "Save" key to make it work                                |
|           | Tips "Network is changed, press OK reboot "                     |

## 3.4 SIP Account Settings

U7KS IP phone makes calls based on sip accounts, It can support Single account or Multi-account, Each account can be configured to the different SIP server.

| If you v | vant t | o   | Then  |
|----------|--------|-----|---|
| Create   | an     | SIP | 1) Select "System setting" > "Advanced setting";          |
| account  |        |     | 2) Enter the password required (The default is empty);    |
|          |        |     | 3) Select "SIP" > "Account sip";                          |
|          |        |     | 4) Select one of the account you want to setting, you can |
|          |        |     | configure the following parameters                        |
|          |        |     | -Enable account*: Select Enable                           |

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### 3.5 Basic Features.

## 3.5.1 Making a Call

Here are some easy ways to place a call on IP Phone:

| If you want to | Then |
|----------------|------|
|----------------|------|



| Place     | а    | call | Pick up the handset          | 1) You can hear dial tone;                                |
|-----------|------|------|------------------------------|---|
| using     |      | the  |                              | 2) Enter a number;<br>3) Press <b>#</b> button (default), |
| handset   |      |      |                              | -or wait 5s (default), then it send the                   |
| Place     | а    | call | Press <b>Speaker</b> button  | number automatically.                                     |
| using     |      | а    |                              |   |
| speakerp  | hon  | е    |                              |   |
| Place     | а    | call | Put on your headset,         |   |
| using a h | nead | set  | active <b>Headset</b> button |   |
|           |      |      | so that the status light is  |   |
|           |      |      | Red, and then do as          |   |
|           |      |      | using speakerphone           |   |

## 3.5.2 Anonymous Call

You can use anonymous call feature to block the identity and phone number from showing up to the called party when you call someone. E.g, you want to call to consult some of the services, but you don't want to be harassed.

| Enable Anonymous Call | Press OK or MENU> Function Setting> Anonymous             |
|-----------------------|---|
|                       | Press <b>Enter or OK</b> button ,                         |
|                       | -You can select which Account want to use, enable/disable |
|                       | this feature and enable/disable reject anonymous          |

#### **3.5.3 Redial**

To redial the last placed call from your phone

| Redial | Press <b>REDIAL</b> button to dial the last number                  |
|--------|---|
|        | -or press <b>Navigation button-Left</b> > "Dialed number", select a |
|        | number, and press Dial  |



## 3.5.4 Call Log

| Dial from a call log | 1) Press <b>MENU</b> or <b>OK</b> button > "Call history", you can select |
|----------------------|---|
|                      | "All Calls", "Missed calls", "Received calls" and "Dialed                 |
|                      | numbers",   |
|                      | - or press Navigation button (in Standby interface) > select              |
|                      | "All Calls"(up) "Missed calls"(down), "Received calls"(left)              |
|                      | and "Dialed numbers" ( <b>right</b> )                                     |
|                      | 2) Then press Dial button.  |
|                      | NOTE: You also can press the "log" to login this menu                     |
|                      | when in the idle.   |

## 3.5.5 Making Calls to Contact

You can also dial a contact from the Personal Phone Book.

| Placing  | Calls | to | 1) Press <b>MENU</b> or <b>OK</b> button > "Phone Book", you can select |
|----------|-------|----|---|
| Contacts |       |    | "Personal Phone Book", "Enterprise Phone Book", "LDAP"                  |
|          |       |    | and "Black List",   |
|          |       |    | - or press Navigation button (in Standby interface) > select            |
|          |       |    | the desired contact.  |
|          |       |    | 2) Then press Dial button.  |
|          |       |    | NOTE: You also can press the "DIR" to login this menu                   |
|          |       |    | when in the idle.   |

#### 3.5.6 Multi-lines to Answer the Call

| Multi-lines to Answer the Call | 1) Another <b>Line</b> button is Red and flashing;                    |
|--------------------------------|---|
| the Gali                       | 2) Press the flashing <b>Line</b> button to answer (at this time, the |
|                                | original call will be hold.)  |

#### 3.5.7 Auto-Answer

You can set the phone and let it auto-answer the coming call.

|             | the | 1) Enable the Auto-Answer feature.                        |
|-------------|-----|---|
| Coming Call |     | 2) Auto-Answer mode you can set in the MENU>Function      |
|             |     | Setting> Auto Answer > Device                             |
|             |     | Speaker   |
|             |     | Handset   |
|             |     | Headset   |
|             |     | When you use the Handset mode, at this time you need to   |
|             |     | hands up the handset and then it can work at this status. |
|             |     | 3)Filter Groups   |
|             |     | Auto-answer the coming call in this special groups.       |
|             |     |   |

## 3.5.8 Ending a Call

To end a call, hang up. Here are some more details.

| 10 end a call, hang up. Her | e die Some more details.                                     |
|-----------------------------|--|
| Hang up while using the     | Return the handset to its cradle,                            |
| Handset                     | -or press <b>End</b>   |
| Hang up while using the     | Press <b>Speaker</b> button,                                 |
| Speakerphone                | -or press <b>Line</b> button for the appropriate line,       |
|                             | -or press <b>End</b>   |
| Hang up while using the     | Press <b>Handset</b> button, (Do not keep the headset mode), |
| Headset                     | -or press <b>End</b> (keep the headset mode)                 |
| Hang up one call, but       | Press <b>End</b> ,   |
| preserve another call on    | -or refer to the above three methods                         |
| the other line              |  |

## 3.5.9 Using Hold and Recover (Switch Calling Line)

You can hold and resume calls. You can take a call in one line at anytime, and the other lines would be hold. As a result of that, you can switch different calling line on our phone.

| If you want to            | Then  |
|---------------------------|---|
| Put a call on hold        | Press <b>HOLD</b> button,                                 |
|                           | -or press soft key Hold                                   |
| Hold a line and switch to | Press another <b>Line</b> button for the appropriate line |
| another line              |   |
| Resume a call on          | Press <b>Line</b> button,                                 |
| current line              |   |
| Release a call on         | Select the line want to release hold, press the line, so  |
| different line            | recovery;   |

#### **NOTES**

- Engaging the Hold feature typically generates music or a beeping tone.
- A held call is indicated by the red and flashing Line button or Hold in the LCD.

## 3.5.10 Transferring Calls

Transfer redirects a connected call. The target is the number to which you want to transfer the call.

| Talk to the transfer                   | 1) Press <b>TRANSFER</b> button or press XFER;  |
|--|---|
| recipient before                       | 2) Enter number;  |
| transferring a call (consult transfer) | 3) press "#" (default), -or press Send then transfer the call, -or wait five seconds(default)then transfer the call |
| Transferred to idle                    | 1) Press <b>TRANSFER</b> button or XFER;  |
| lines or other                         | 2) Press Blind;   |
| numbers without                        | 3) Enter number;  |
| talking to the                         | 4) Press "#"_(default)  |
| transfer recipient                     | -or press Send, then transfer the call;   |
| (Blind transfer)                       | -or wait five seconds(default)then transfer the call  |



| Blind transfer to the | 1) Press <b>TRANSFER</b> button or press XFER; |
|-----------------------|--|
| held line             | 2) Press the <b>Line</b> button of held line   |

## 3.5.11 Using Mute

With Mute enabled, you can hear other parties on a call but they cannot hear you. You can use mute in conjunction with the handset, speakerphone, or a headset.

| Toggle Mute on  | Press C button, then the screen top and left will have a MUTE |
|-----------------|---|
|                 | icon  |
| Toggle Mute off | Press <b>C</b> button again, then the button light off        |

#### 3.5.12 Do Not Disturb

You can use the Do Not Disturb(DND) feature to block incoming calls on your phone with a busy tone (Can also be set to their voice mail or other extension numbers, etc.).

|                   | 4.5  |
|-------------------|--|
| Enable global DND | 1) Press <b>DND</b> ;  |
|                   | 2) All enabled line on the phone would changes to status.  and the icon is status. |
| Enable DND on a   | Press <b>MENU</b> or <b>OK</b> button > "Function setting" > "DND" >               |
| single line       | (select line) "Enable"   |
| Disable DND       | Global DND enabled, press DND to disable global                                    |
|                   | DND;   |
|                   | Line DND enabled, press twice DND,   |
|                   | -or press <b>MENU</b> or <b>OK</b> button > "Function setting" >                   |
|                   | "DND" >(select line) "Disable"   |

## 3.5.13 3-way Conference

You can enable a three-party conference, during the conversation three phone parties can communicate with every party.

| If you want to | Then |
|----------------|------|
|----------------|------|



| Invite the transfer    | 1) When the transfer recipient answer the call, press "CONF"    |
|------------------------|---|
| recipient into a       | soft key on your phone;   |
| conference in a        | 2) Then the held one, transfer recipient and you will be into a |
| transferring           | conference, and the LCD will display conferenc 0:0:10           |
|                        | status.   |
| Invite the third party | 1) Press "CONF" soft key in an active call;                     |
| into a conference in   | 2) Enter the third party number;                                |
| a active call          | 3) After connected the third party, press "CONF" soft key       |
|                        | again   |
| establish a            | 1) when one phone line is holding on and the other line is      |
| conference with held   | busy;   |
| line                   | 2) Press "CONF" Soft key  |
|                        | 3)Press the held line's programmable button, the 3-way          |
|                        | Conference is enable.   |

#### 3.5.14 Voice Mail

When the Phone get a voice mail from server..

| Voice Mail | 1) Press the Voice Mail button                                      |
|------------|---|
|            | 2) Enter the User Password  |
|            | 3) It will login into the voice mail server. You need to follow the |
|            | IVR to do it.   |

#### 3.5.15 MPL

MPL(Mobile Phone Line), dock your mobile phone as a line.

Step1: Enable/disable MPL, press Menu(OK) > System Settings > Advanced Settings(De fault password is empty, press OK button to enter) >MPL.

Step2: Change the SIP line account model as "MPL".Press the Menu(OK) > System Setti ngs > Advanced Settings(Default password is empty, press OK button to enter) > SIP > S IP Accounts, press OK button to submit the changes.

Step3: Turn on your mobile phone's Bluetooth feature. Find the Bluetooth list, e.g. "016B0A-U7KS" and make connection. And then you can use MPL line to make a call or

## UNIVOIS Dock IP Phone

conference or transfer.

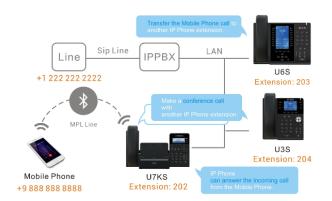
#### MPL Application Examples

#### MPL-Cell Phone For Business

#### MPL: Mobile Phone Line

Dock your Mobile Phone as a line of the U7KS

- IP Phone can answer the incoming call from the Mobile Phone.
- Transfer the Mobile Phone call to another IP Phone extension.
- Make a conference call with another IP Phone



#### MPL For Skype

#### MPL: Mobile Phone Line

Dock your Mobile Phone as a line of the U7KS

- IP Phone can answer the incoming call from the Mobile Phone.
- Transfer the Mobile Phone call to another IP
   Phone extension.
- Make a conference call with another IP Phone extension.



#### MPL For Whatsapp

#### **MPL**: Mobile Phone Line

Dock your Mobile Phone as a line of the U7KS

- IP Phone can answer the incoming call from the Mobile Phone.
- Transfer the Mobile Phone call to another IP Phone extension.
- Make a conference call with another IP Phone extension.



#### MPL For Microsoft Lync



## 3.6 Advanced Settings

## 3.6.1 Using the phone book

#### **Enterprise Phone Book**

| Search the       | 1) Press DIR in the idle status,                              |
|------------------|---|
| Contacts from    | -or press "MENU" or "OK" button > "Phone book">"Enterprise    |
| Enterprise Phone | Phone Book",  |
| Book             | 2) Select "Enterprise Phone Book", press " <b>OK"</b> button; |
|                  | 3) Press "Find" and input the name who you want to search.    |
| Call the Contact | 1) Press "DIR" in the idle,                                   |
| from Enterprise  | -or press "MENU" or "OK" button > "Phone book">"Enterprise    |
| Phone Book       | Phone Book",  |
|                  | 2) Select "Enterprise Phone Book", press " <b>OK"</b> button; |
|                  | 3) Press "Find" and input the name who you want to search.    |
|                  | 4) When you search the person, you can dial it.               |



#### **Personal Phone Book**

| Add Contacts | 1) Press Phone Book,   |
|--------------|--|
| Add Contacts |  |
|              | -or press "MENU" button > "Phone book"> "Personal phone              |
|              | book>View All",  |
|              | -or press "OK" button > "Phone book">"Personal phone                 |
|              | book>View All";  |
|              | 2) Select "Add contact", press " <b>OK"</b> button;                  |
|              | 3) Use the navigation keys to select content, press "OK" button      |
|              | to set and modify:   |
|              | -Name: set the name of contact,                                      |
|              | -Office Number: Setting the contact Office Number                    |
|              | -Mobile Phone Number: Setting the contact Mobile Phone               |
|              | Number   |
|              | -Others Number: Setting the contact Others Number                    |
|              | -SIP Account: Setting the contact call SIP account                   |
|              | -Group: the contacts be divided into different user's groups         |
|              | 4) Press "Save" soft key to complete                                 |
| Add group    | 1) Press "DIR" soft key,   |
|              | -or press "MENU" button > "Phone book">"Personal phone               |
|              | book>View All",  |
|              | -or press "OK" button > "Phone book">"Personal phone                 |
|              | book>View All";  |
|              | 2) Select the "add group" then press <b>OK</b> button;               |
|              | 3) Use the navigation keys to select content, press <b>OK</b> button |
|              | to set and modify:   |
|              | -Group name: name of the group                                       |
|              | 4) Press "Save "soft key to complete                                 |
| Modify group | 1) Press "DIR" soft key,   |

## UNIVOIS Dock IP Phone

|              | -or press "MENU" button > "Phone book">"Personal phone        |
|--------------|---|
|              | book>View All",   |
|              | -or press "OK" button > "Phone book">"Personal phone          |
|              | book>View All";   |
|              | 2) Select the "Modify group" then press " <b>OK"</b> button;  |
|              | 3) Select the group you want to modify, press the "OK" button |
|              | to set and modify, press "Save" to save the change            |
| Delete group | 1) Press "DIR" soft key,                                      |
|              | -or press "MENU" button > "Phone book"> "Personal phone       |
|              | book>View All",   |
|              | -or press "OK" button > "Phone book">"Personal phone          |
|              | book>View All";   |
|              | 2) Select the "Delete group" or <b>OK</b> button;             |
|              | 3) Select a group you want to delete, press <b>OK</b> button  |

#### **LDAP**

| Search       | the   | 1) Press "DIR" in the idle,                                    |
|--------------|-------|--|
| Contacts f   | rom   | -or press " <b>MENU"</b> or OK "button" > "Phone book">"LDAP", |
| LDAP         |       | 2) Select "LDAP", press " <b>OK"</b> button;                   |
|              |       | 3) Press "Find" and input the name or number who you want to   |
|              |       | find search from the LDAP server.                              |
| Call the Con | ıtact | 1) Press "DIR" in the idle,                                    |
| from LDAP    |       | -or press "MENU" or "OK" button > "Phone book">"LDAP",         |
|              |       | 2) Select "LDAP", press " <b>OK"</b> button;                   |
|              |       | 3) Press "Find" and input the name or number who you want to   |
|              |       | find from the LDAP server.                                     |
|              |       | 4) When you search the person, you can dial it.                |

#### **Black List**

| Add the Contacts | 1) Press "DIR" in the idle,  |
|------------------|--|
|                  | -or press " <b>MENU"</b> or "OK" button > "Phone book">"Black List", |
|                  | 2) Select "Black List", press " <b>OK"</b> button;                   |
|                  | 3) Press "Add" and input the name\office number\mobile               |
|                  | number\other number\SIP account who what you want to add             |
|                  | into the Black List.   |
| View the Contact | 1) Press "DIR" in the idle,  |
| from Black List  | -or press " <b>MENU"</b> or "OK" button > "Phone book">"Black List", |
|                  | 2) Select "Black List", press " <b>OK"</b> button;                   |
|                  | 3) Press "RUN" to view someone who what you want to find.            |
|                  | 4)If you want to move or change it, you can follow the RUN to        |
|                  | do.  |

## 3.6.2 Using Call Logs

Your phone maintains records of your missed, placed, and received calls.

| View call logs   | 1) Press "MENU" or "LOG" button > "All Call" > "Missed            |
|------------------|---|
|                  | Calls", "Received Calls", or "Dialed numbers"                     |
|                  | 2) Use the navigation keys to view the call record information.   |
| Delete/Save Call | 1) Login in to the Call Logs                                      |
| Logs             | 2) Use the navigation keys to view the call record or select DEL  |
|                  | key.  |
|                  | 3) Use the navigation keys to view the call record or select Save |
|                  | key.  |

## 3.6.3 Peer-to-Peer

When all of the phone accounts were disable or not register, it will be show this mode in the idle. It can use by when the new workstation isn't have SIP server.



| Peer-to-Peer   | Disable all of accounts or not register.                         |
|----------------|--|
| Make Call with | 1) Press OK or MENU button> System Setting> Advanced             |
| Peer-to-Peer   | Setting> SIP Account;  |
|                | 2) Disable all of accounts or un-register;                       |
|                | 3)Turn back the phone idle, you can call someone use IP address. |

## 3.7 Keypad Setting

series IP Phone can through two ways configuration it, one is setting in MENU, another is setting in website. Here just description in MENU.

NOTES: When you want to input the IP address like ".", it was replaced by the "\*".

## 3.7.1 Language Setting

U7KS IP Phone support Multi-Language setting, as below is an example.

|                     | main _an.gaage coming; account to an example.              |
|---------------------|--|
| Switch the Language | 1) Press OK or MENU button> System Setting> Phone          |
| between Chinese and | Setting> Language  |
| English             | 2) Here you can select                                     |
|                     | English\French\Italian\Polish\Protuguese\Runssian\Spanish\ |
|                     | Turkish\Chinese  |
|                     | 3) After you finish select, press Save to make it work.    |

## 3.7.2 Message

U7KS have Message feature. It will display in the LCD when it has a New Message.

|               | 1 7   |
|---------------|---|
| Create a      | 1) Press OK or MENU button;                                 |
|               | 2) Select "Messaging"                                       |
| Message       | 3) Voice Message: Setting the Voice Message code in here.   |
|               | Text Message: Write down the Text Message in here.          |
|               | 4) Select Text Message> New Message.                        |
|               | 5) Input the receiver and write down message body, and then |
|               | press send to finish.                                       |
| Message Inbox | 1) Select Message Inbox.                                    |
|               | 2) Select which one you want to check.                      |
|               | 3) You can press Enter to read or press Del to delete.      |

#### 3.7.3 Time & Date

| SNTP         | 1) Press OK or MENU button;                                     |  |
|--------------|---|--|
|              | 2) Press OK or MENU button> System Setting> Phone Setting> Time |  |
|              | & Date> Time and Date setting> SNTP                             |  |
|              | 3) SNTP   |  |
|              | -Time Zone: Setting the time zone                               |  |
|              | -NTP Server 1: NTP server address 1                             |  |
|              | -NTP Server 2: NTP server address 2                             |  |
|              | -DayLight: Enable/Disable Day Light                             |  |
| SIP Server   | 1) Press OK or MENU button;                                     |  |
|              | 2) Press OK or MENU button> System Setting> Phone Setting> Time |  |
|              | & Date> Time and Date setting>SIP Server                        |  |
|              | 3) Press Save to make it work                                   |  |
| Manual       | Press OK or MENU button;  |  |
|              | 2) Press OK or MENU button> System Setting> Phone Setting> Time |  |
| Setting      | & Date> Time and Date setting> Manual Setting                   |  |
|              | 3) Manual Setting   |  |
|              | - Manual Setting: Year\Month\Days\Hours\Minutes\Seconds         |  |
| Time Display | 1) Press OK or MENU button;                                     |  |
| Time Biopiay | 2) Press OK or MENU button> System Setting> Phone Setting> Time |  |
| Format       | & Date> Time Display Format                                     |  |
|              | 3) Time Mode: 24hour\12hour                                     |  |
|              | Date mode:  |  |
|              | DDMMWWW\MMDDWWW\WWWDDMMM\DDMMMYY\YYYYMMDD\                      |  |
|              | DDMMYYYY\MMDDYY\DDMMMYYYY\WWWDDMMM etc.                         |  |

## 3.7.4 Ring Tone and Volume Setting

| Ring Type | 1) Press OK or MENU button;   |
|-----------|---|
| 9 .,,,,   | 2) Press OK or MENU button> System Setting> Phone Setting>Ring          |
|           | Туре  |
|           | 3) Select the ring type from 1 to 8 or custom ring, and then press Save |
|           | to make it work.  |
| Volume    | 1) Press OK or MENU button;   |
|           | 2) Press OK or MENU button> System Setting> Phone Setting>              |
| Setting   | Volume Setting  |
|           | 3) Volume Setting: Handset\Speaker\Headset\Ring volume                  |
|           | 4) Press Enter to adjust the volume and press Save to make it work      |

NOTES: For the Custom Ring Type you need to upload it from website.

### 3.7.5 Searching Phone Book

| Accurate Search | 1) Press <b>MENU</b> or <b>OK</b> button > "Function Setting", you can select "Accurate Search " |
|-----------------|--|
|                 | 2) Then press Enable/Disable and Save.   |
|                 | 3) When you back to idle, you can use the digital keypad to search the contact.                  |
| T9 Search       | 1) Press <b>MENU</b> or <b>OK</b> button > "Function Setting", you can select                    |
|                 | "T9 search"  |
|                 | 2) Then press Enable/Disable and Save.   |
|                 | 3) When you back to idle, you can use the digital keypad to search the contact.                  |

NOTES: The Search Phone Book setting default is Accurate Search.

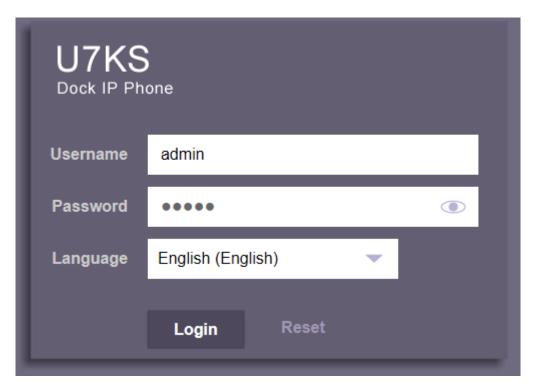
### 3.7.6 Cannot Set the Features with Keypad

As below features are cannot setting with the keypad:

- 1) Dial Plan.
- 2) Custom Ring Type
- 3) SNTP Server and Time & Date
- 4) Update the Firmware or Backup.

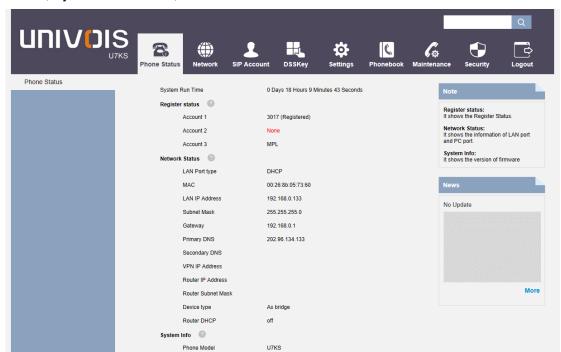
## 4. WEB User Interface

In addition to the phone user interface, you can also customize your phone via web user interface. In order to access the web user interface, you need to know the IP address of your new phone. To obtain the IP address, press the C key on the phone. Enter the IP address (e.g. HTTP://192.168.0.10 or 192.168.0.10) in the address bar of web browser on your PC. The default user name is admin (case-sensitive) and the password is admin (case-sensitive).



#### Main Interface-Phone Status

Here you can see as below information: System Run Time, Register Status, Network Status, System Information,



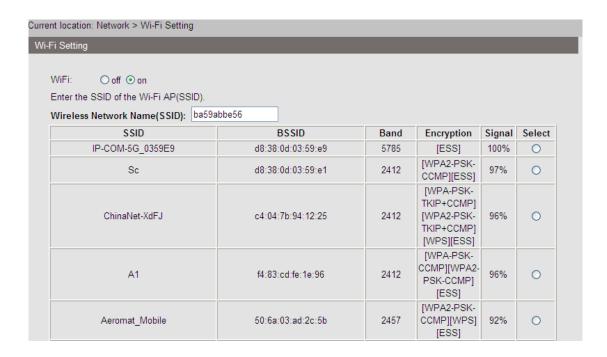
| ITEM            | DESCRIPTION  |  |
|-----------------|--|--|
| System Run Time | The phone system normal running time.                        |  |
| Register Status | The status with Account 1~3.                                 |  |
| Network Status  | The status with LAN, MAC, LAN IP, Net mask, Gateway, Primary |  |



|                    | DNS, Secondary DNS, VPN IP, PC IP, PC Net mask, Device      |
|--------------------|---|
|                    | Type, DHCP Server.  |
| System Information | The status with Phone Model, Software Version, Hardware     |
|                    | Version, Hardware ID, Kernel Version, Auto-Provision Server |
|                    | URL, TFTP Server IP.  |

#### 4.1 Network

### 4.1.1 Wi-Fi Setting

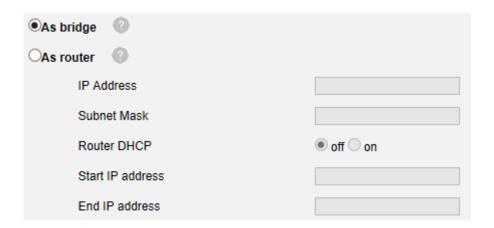


#### 4.1.2 LAN Port

| ● DHCP ②                          |                    |
|-----------------------------------|--------------------|
| Hostname(Option 12)               |                    |
| Manufacturer(Option 60)           |                    |
| User Class Information(Option 77) |                    |
| O Static IP                       |                    |
| IP Address                        | 192.168.0.200      |
| Subnet Mask                       | 255.255.255.0      |
| Gateway                           | 192.168.0.1        |
| Static DNS                        | Oon ●off           |
| Primary DNS                       | 192.168.0.1        |
| Secondary DNS                     | 0.0.0.0            |
| ○ PPPoE ②                         |                    |
| Username                          |                    |
| Password                          |                    |
| MTU                               | 1500 Default: 1500 |

| ITEM         |            | DESCRIPTION  |
|--------------|------------|--|
| Network      | Connection | Network Connection Mode has DHCP, Static IP, PPPoE |
| Mode         |            |  |
| DNS Settings |            | Select the DNS mode that you want.                 |

#### 4.1.3 PC Port





#### **AS Bridge**

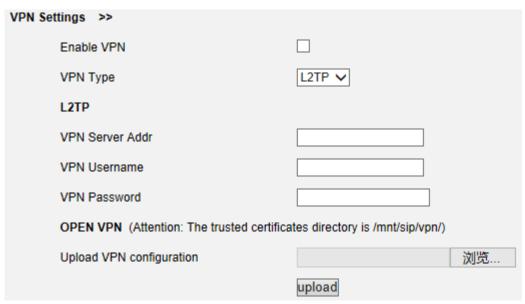
Normally, you should choose "bridge" feature, it means that pc port and LAN port will share the same network.

#### **AS Router**

Router feature is for the phone PC Port. You must input IP address (it's equivalent to a gateway) and Net mask. If you want to use DHCP function, please turn it on, input start IP and end IP.

#### 4.1.4 Advanced

#### **VPN Setting**



When using VPN Setting option, you can set several parameters as follow:

| VLAN Setting    |  |  |
|-----------------|--|--|
| Enable VPN      | You can enable/disable VPN for phone and pc. |  |
| VPN Type:       | Choose the appropriate type of VPN.          |  |
| VPN Server Addr | VPN server's IP.                             |  |
| VPN User Name   | VPN user's name                              |  |
| VPN Password    | A password be used for authentication        |  |
| OPEN VPN        | Upload the *.ovpn file to the phone          |  |
| Upload VPN cfg  | Select the VPN configuration to upload       |  |

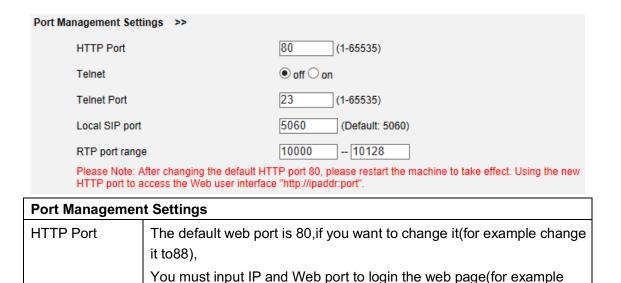
#### **VLAN Setting**

| VLAN Settings >> |            |
|------------------|------------|
| LAN Port         |            |
| Enable VLAN      |            |
| VID              | 0 (0~4094) |
| Priority         | 0 🗸 (0~7)  |
| PC Port          |            |
| Enable VLAN      |            |
| VID              | 0 (0~4094) |
| Priority         | 0 🗸 (0~7)  |

When using VLAN Setting option, you can set several parameters as follow:

| VLAN Setting         |  |
|----------------------|--|
| Enable VLAN          | You can enable/disable VLAN for phone and PC |
| VID<br>[LAN/PC Port] | The VLAN ID you want the phone or PC to join |

#### **Port Management Settings**

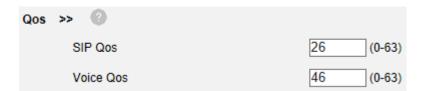


HTTP://192.168.0.200:88). It will take effect on next reboot.



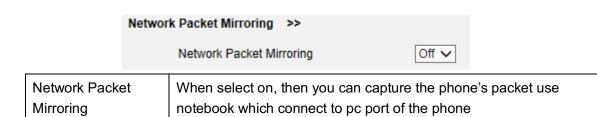
| Telnet Port    | The default Telnet port is 23,if you want to change it(for example change it to 2003). You must input IP and Telnet port to login the manage page (for example telnet 192.168.0.200:2003). It will take effect on next reboot. |  |
|----------------|--|--|
| Local SIP Port | You can change the local SIP port to another, The default local SIP port is 5060.  |  |
| RTP Port Range | You can change the RTP port range to another, The default RTP port range is 10000 to 10128.  |  |

#### QoS



| ITEM      | DECSRIPTIO                      |
|-----------|---------------------------------|
| SIP QoS   | The range is 0~63,default is 26 |
| Voice QoS | The range is 0~63,default is 46 |

### **Network Packet Mirroring**



#### 802.1x Settings



| ITEM             | DECSRIPTIO   |
|------------------|--|
| 802.1x Mode      | You can setting the 802.1x mode to EAP-MD5 or PEAP-MSCHAPv2. |
|                  | Default is disable.  |
| 802.1.x Identity | You can setting the 802.1.x Identity here.                   |
| MD5 Password     | You can setting the MD5 Password here.                       |
| CA Certificates  | You can upload the CA Certificates here.                     |

#### **LLDP**



| ITEM                 | DECSRIPTIO   |
|----------------------|--|
| LLDP                 | Enable/Disable the LLDP feature.                               |
| LLDP Packet Interval | You can setting the LLDP packet Interval here. Default is 60s. |

## **Paging Setting**

| Paging Setting >> |             |
|-------------------|-------------|
| Paging 1          | ● off ○ on  |
| Group IP          | Port: 10000 |
| Paging 2          | ● off ○ on  |
| Group IP          | Port: 10000 |
| Paging 3          | ● off ○ on  |
| Group IP          | Port: 10000 |
| Paging 4          | ● off ○ on  |
| Group IP          | Port: 10000 |
| Paging 5          | ● off ○ on  |
| Group IP          | Port: 10000 |

| Paging Setting(NOTE: This feature priority is followed the serial number, In other words, "paging 1" is the highest priority) |                                |  |
|---|--------------------------------|--|
| Paging1   | Enable/Disable Paging feature. |  |
| Group IP and Port   | Group IP and Port with Paging. |  |

## **5 SIP Account**

## 5.1Basic

| Account                               | Account1 ✓                            |
|---------------------------------------|---------------------------------------|
| Enable                                | ☑ ②                                   |
| Account Mode                          | VOIP V                                |
| Number Of Lines                       | 1 2                                   |
| Display Name                          | <b>2</b>                              |
| Username                              | 3017 * 2                              |
| Authenticate Name                     | •                                     |
| Password                              | ••••                                  |
| Label                                 | •                                     |
| SIP Server                            | 192.168.0.7 * ②                       |
| Secondary server                      | •                                     |
| Outbound Proxy Server                 | •                                     |
| Secondary Outbound Proxy Server       | •                                     |
| Polling interval time of registration | s Default value: 32s , range: 20s~60s |
| NAT Traversal                         | Disabled V                            |
| STUN Server                           | <b>?</b>                              |
| Register Expiration Time              | 3600 Default: 3600s, Min: 40s         |
| Auto Answer                           | left off $igcirc$ on                  |
| SIP Transport                         | ● UDP ○ TCP ○ TLS ②                   |
| Ring type                             | None V                                |

Choose one Account, you will find the following parameters:

| ITEM            | DECSRIPTIO  |
|-----------------|---|
| Account         | Select the Account Number what you want to set.               |
| Enable          | You can choose on/off to enable/disable the line.             |
| Account Mode    | You can choose VOIP/MPL. If you want to use MPL feature, Pls  |
|                 | following the MPL setting to operating or contact your system |
|                 | administrator for help.                                       |
| Number Of Lines | The line key of account used, default is 1.                   |

www.univois.com

# UNIVOIS Dock IP Phone

| It is showed as Caller ID when making a phone call              |
|---|
| It is a username provided by SIP Server                         |
| It is authenticated ID for authentication                       |
| It is a password provided by SIP Server                         |
| Label with this account.  |
| Server for registration, provided by administrator              |
| When the main server can't work, it also can register in this   |
| secondary server.   |
| Put into the address with the outbound proxy server.            |
| When the main out bound server can't work, it also can use this |
| secondary server.   |
| Poling Interval Time Of Registration, default is 32 s.          |
|   |
|   |
| Defines the STUN server will be active or not                   |
| Session traversal utilities for NAT.                            |
| IP phone automatically registered every time                    |
|   |
| There are UDP/TCP/TLS three options                             |
| Select this account ringing type.                               |
|   |



## 5.2 Advanced

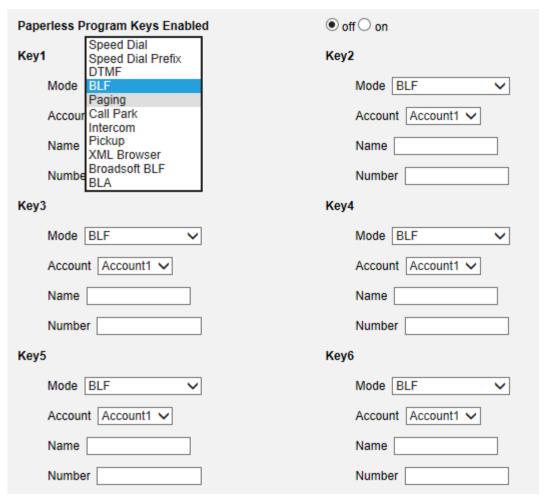
| Account                      | Account1 ✓                     |
|------------------------------|--------------------------------|
| RPort                        | ● off ○ on ②                   |
| Message                      | *97                            |
| Do not Disturb               | $\odot$ off $\bigcirc$ on      |
| Anonymous call               | ● off ○ on ②                   |
| Anonymous Call Rejection     | ● off ○ on ②                   |
| Use Session Timer            | ● off ○ on ②                   |
| Session Timer                | 300 (min: 30s)                 |
| Refresher                    | UAS V                          |
| Call Method                  | ● SIP ○ TEL                    |
| DNS-SRV                      | left off $igcirc$ on           |
| Allow-events                 | left off $igcirc$ on           |
| Registered NAT               | ○ off ● on                     |
| Keep-alive Type              | Default 🗸                      |
| Keep-alive Interval          | 30 (15-60s)                    |
| Use user=phone               | ● off ○ on ②                   |
| Conference way               | ● On phone ○ On server         |
| Network-based conference URI |                                |
| BLA                          | ● off ○ on ②                   |
| BLA Number                   |                                |
| Subscribe Period             | 1800 Default: 1800s, Min: 120s |
| SIP Encryption               | ● off ○ on ②                   |
| Encryption algorithm         | RC4 ✓                          |
| Encryption key               |                                |
| Voice encryption (SRTP)      | Off V                          |
| EP+ Outcode Switch           | left off $igcirc$ on           |
| OutCode                      |                                |
| OutCode Length               | 0                              |

# UNIVOIS Dock IP Phone

| ITEM                         | DECSRIPTIO  |
|------------------------------|---|
| Advanced                     |   |
| Account                      | Select the Advanced Setting account.  |
| RPort                        | A parameter used for through registration.  |
| Message                      | Setting the Voice Message feature code number   |
| Do Not Disturb               | Enable/Disable Do Not Disturb   |
| Anonymous Call               | Enable/Disable anonymous call.  |
| Anonymous Call<br>Rejection  | Enable/Disable anonymous call rejection.  |
| Use Session Timer            | Enable/Disable refresh session function. The device will send an  |
|                              | Invite packet to refresh the session during a call if it enable.  |
| Session Timer                | The refresh session time interval.  |
| Refresher                    | Defines which side refreshes the session. UAC: To refresh the session from the client side. UAS: To refresh the session from the server side. |
| Call Method                  | This method include SIP and TEL.  |
| DNS-SRV                      | Enable/Disable DNS-SRV.   |
| Allow-events                 | Enable/Disable Allow-events.  |
| Registered NAT               | Enable/Disable Registered to NAT  |
| Keep-alive Type              | Default is UDP, or you can change to Options or Notify or disable it.   |
| Keep-alive Interval          | Default is 30 second.   |
| User user=phone              | There will be a sign user=phone in the invite packet of the SIP message.  |
| Conference Way               | Default is conference on phone. You can change on server.   |
| Network-based conference URI | Setting the Network-based conference URI  |
| BLA                          | Bridge Line Appearance, extensions share one line   |
| BLA Number                   | Setting the BLA Number  |
| Subscribe Period             | Subscribe expiration time. Default is 1800.   |
| SIP Encryption               | Enable/Disable SIP encryption.  |
| Encryption Algorithm         | The encryption algorithm at this time we only have RC4.   |
| Encryption Key               | The key with encryption.  |
| Voice                        | Enable or disable voice encryption(SRTP).   |
| Encryption(SRTP)             |   |
| EP+ Outcode Switch           | Enable or disable EP+ Outcode feature   |
| OutCode                      | Setting the EP+ Outcode   |
| OutCode Length               | Setting the EP+ Outcode Length  |

## 6 DSS Keys

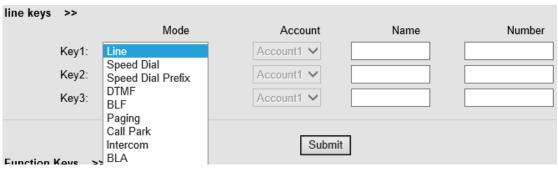
## 6.1 Paperless Program keys



| ITEM              | DECSRIPTIO   |
|-------------------|--|
| Paperless Program | Enable/Disable the paperless program keys feature.             |
| Keys              |  |
| Key1~12           | The key amount depend on the lines, and support 4 page.        |
| Mode              | Support Speed Dial, Speed Dial Prefix, DTMF, BLF, Paging, Call |
|                   | Park, Intercom, Pickup, XML Browser, Broadsoft BLF, BLA.       |
| Account           | Select account to make it work                                 |
| Name              | The name of the key  |
| Number            | The number of the key  |



## 6.2 Line Keys



U7KS have 3 line keys:

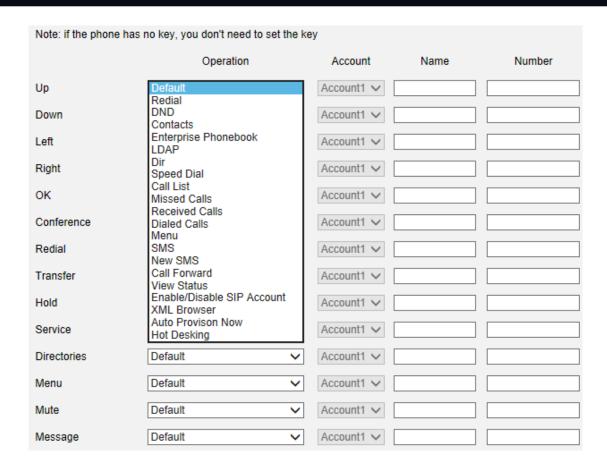
| ITEMS      | DESCRIBES  |
|------------|--|
| Line       | The default value.   |
| Speed Dial | You can use this key feature to speed up dialing the numbers often       |
|            | used or hard to remember.  |
| Speed Dial | You can use this key feature to speed up dial a call with a specified    |
| Prefix     | prefix number.   |
| DTMF       | You can use this key feature to send the specification of arbitrary key  |
|            | sequences via DTMF.  |
| BLF        | You can use the BLF feature to monitor a specific user for status        |
|            | changes on the phone.  |
| Paging     | You can use multicast paging to quickly and easily forward time          |
|            | sensitive announcements out to people within the multicast group.        |
| Call Park  | You can use call park feature to place a call on hold, and then retrieve |
|            | the call from another phone in the system (for example, a phone in       |
|            | another office or conference room).                                      |
| Intercom   | You can press the configured intercom key to automatically connect       |
|            | with a remote extension for outgoing intercom calls, and the remote      |
|            | extension will automatically answer the incoming intercom calls          |
| BLA        | This feature such as the BLF.  |

NOTE: ONLY WHEN YOU CHOOSE "SPEED DIAL", THE RIGHT OF "NAME","NUMBER" WILL TAKE EFFECT.

## 6.3 Function Keys

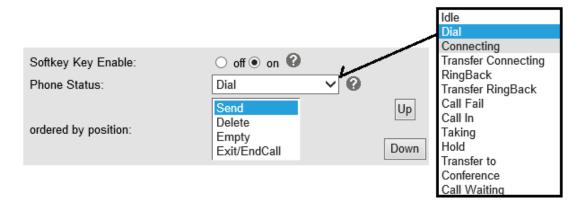
Function Keys: If you do not like the default setting with the function keys feature. You can change to whatever you like.

NOTE: IF THE PHONE WITHOUT THE KEY, YOU CAN IGNORE IT.



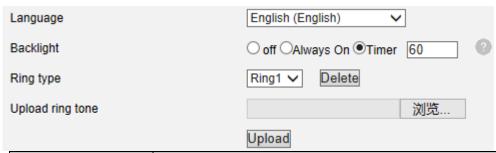
## 6.4 Soft Key

Soft Keys: Soft key is the key with below display in the LCD. You can change it for your mind to the other features in many all kinds of status. As below example, when you dialing with someone, the LCD display soft key is Send \Del \Empty\End, Empty means nothing in it



## 7 Settings

## 7.1 Basic



| ITEM             | DECSRIPTIO  |
|------------------|---|
| Language         | Select the WEB UI language looks like English, French etc.      |
| Backlight        | The LCD backlight, default is 60s.                              |
| Ring type        | The incoming call's ring, default has ring1~8.                  |
| Upload ring tone | Please upload a ring tone with G.711A(*.wav) audio coding,      |
|                  | maximum is 10 rings and the total size must be less than 150KB. |

## 7.2 Features

| Auto Answer                  | ● off ○ on ○ Turn on Auto Answer Group: NONE ✓        |
|------------------------------|---|
| Auto Answer Mode             | ● Hands Free ○ Handle ○ Headset                       |
| Call Waiting                 | ○ off ●on ②   |
| Call Waiting Tone            | ○ off ● Play on currently active device Frequency: 10 |
| Auto Redial                  | ● off ○ on  |
| Auto Redial Interval(1~300s) | 10  |
| Auto Redial Times(1-300)     | 10  |
| Hot Line Function            | ● off ○ Delay 5                                       |
| Hot Number                   | •   |
| Pickup function              | ○ off ● on  |
| Pickup code                  | 123   |
| Play Hold Tone               | ○ off ● Play on currently active device Frequency: 30 |
| DTMF                         | ● RFC 2833 ○ Inband ○ SIP Info ○ Auto ②               |
| Suppress DTMF Display        | ● off ○ on ②  |
| 100 Reliable retransmission  | ○ off ● on ②  |
| Fuzzy search                 | ○ off ● on ②  |
| Phonebook search             | Accurate search OT9                                   |
| Save Call List               | ○ off ● on  |
| BLF transfer connected call  | ● off ○ on  |
| BLF transfer mode            | ● Blind transfer ○ Attended transfer                  |
| Status light                 | Show altering calls and casing LED 🗸                  |
| Booking voicemail            | No 🗸  |
| Play voicemail tone          | ● off ○ on  |
| Display missed calls         | ○ off ● on  |
| DND Soffkey                  | Onff On   |

| Play Hangup Tone              | ○ off ● on   |
|-------------------------------|--|
| Transfer Code                 | ● off ○ on Number:   |
| Conference Code               | ● off ○ on Number:   |
| Hold Code                     | ● off ○ on Number:   |
| Conference exit result        | Disconnect all      Others remain connected                            |
| Return code when refused      | 603(Decline)   |
| Return code when DnD          | 603(Decline)   |
| Hook                          | $ullet$ off $\bigcirc$ SIP Info $\bigcirc$ Invite $\bigcirc$ RTP Event |
| Flash hook time (<800ms)      | 500  |
| Called No Answer Time         | <b>☑</b> 70 s (Min:20, Max:1800)                                       |
| Caller No AnswerTime          | ☑ 180 s (Min: 90s, Max: 1800s)   |
| Pound Send Method             | ● # ○ %23  |
| RFC 2833 PayLoad              | 101  |
| Caller ID source              | FROM V   |
| SIP Session Timer(seconds) T1 | 0.5  |
| SIP Session Timer(seconds) T2 | 4  |
| SIP Session Timer(seconds) T4 | 5  |
| Affiliated Port               | ○ off ● on   |
| Headset Mode                  | Normal      Seat Mode  |
| Ring type in Seat Mode        | Headset      Speaker   |
| BLF Light                     | Off 🗸  |

| ITEM                          | DECSRIPTION   |
|-------------------------------|---|
| Auto Answer                   | Enable or disable auto answer feature, or you can turn on for group.                        |
| Auto Answer Mode              | Select the auto answer mode   |
| Call Waiting                  | This call feature allows your phone to accept other incoming calls during the conversation. |
| Call Waiting Tone             | Set tone for prompting a new call during a call.  |
| Auto Redial                   | Enable or disable auto redial feature   |
| Auto Redial Interval (1~300s) | Setting the auto redial interval  |
| Auto Redial Times (1~300)     | Setting the auto redial times   |

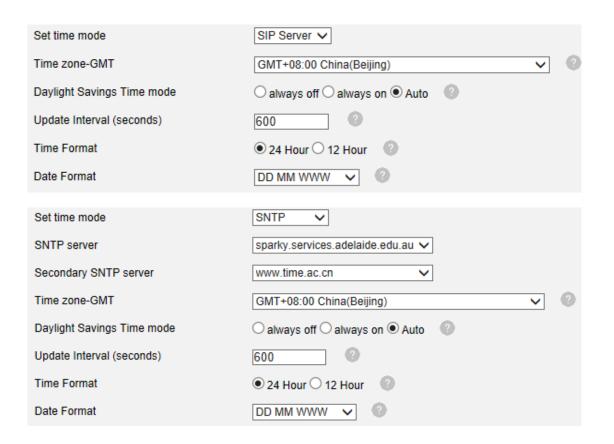
# UNIVOIS Dock IP Phone

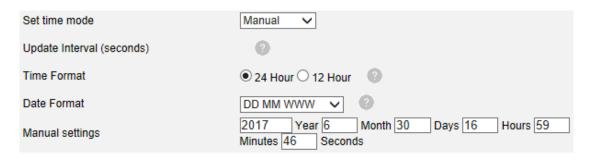
| Hotling Franctica              | Enable or disable hot line feature  |
|--------------------------------|---|
| Hot Line Function              |   |
| Pickup Function                | Enable or disable pickup feature  |
| Pickup Code                    | Setting the pickup code   |
| Play Hold Tone                 | Set tone for prompting hold on a call   |
| DTMF                           | The mode of sending DTMF by pressing the number keys during a call                                    |
| Suppress DTMF<br>Display       | Suppress DTMF display in taking   |
| 100 Reliable<br>Retransmission | Enable or disable PRACK transmission  |
| Fuzzy Search                   | Search phone book when dial number, and show match  |
| Phonebook search               | Choose phone book search type   |
| Save Call List                 | Enable or disable save call list  |
| BLF Transfer<br>Connected call | Enable or disable BLF transfer connected call   |
| BLF Transfer mode              | Setting the BLF transfer mode to blind or attended  |
| Status Light                   | Setting the status light to Show altering calls and casing LED or Only show altering calls or disable |
| Booking Voice mail             | Enable or disable Booking Voice mail  |
| Play Voice mail tone           | Enable or disable Play Voice mail tone  |
| Display missed Calls           | Enable or disable Display missed Calls  |
| DND Soft key                   | Enable or disable DND Soft key  |
| Play Hangup Tone               | Enable or disable Play Hangup Tone  |
| Transfer Code                  | Enable or disable Transfer Code or number   |
| Conference Code                | Enable or disable Conference Code or number   |
| Hold Code                      | Enable or disable Hold Code or number   |
| Conference exit result         | Setting disconnect all or others remain connected   |
| Return code when refused       | Set return message for call rejection.  |
| Return code when DnD           | Set return message for Do Not Disturb.  |
| Hook                           | Setting the hook mode   |
| Flash hook time (<800ms)       | Setting the Flash hook time   |
| Called No Answer<br>Times      | Setting the Called No Answer Times (Min:20, Max:1800)   |
| Caller No<br>AnswerTimes       | Setting the Caller No AnswerTimes (Min:90, Max:1800)  |

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| Pound Send Method | Setting the Pound Send Method # or %23                               |
|-------------------|--|
| RFC 2833 PayLoad  | Setting the RFC 2833 PayLoad   |
| Caller ID source  | Setting the Caller ID source to FROM or PAI                          |
| SIP Session       | Timer,a timer H=64*T1 seconds set for all transfers at the completed |
| Timer(seconds) T1 | state. It defines when server transaction stops resending responses. |
| SIP Session       | T2 use with T1.  |
| Timer(seconds) T2 |  |
| SIP Session       | T4 represents the possible information transmission time between     |
| Timer(seconds) T4 | the client and server side transaction on the network. The default   |
|                   | value of T4 is 5 seconds.  |
| Affiliated Port   | Enable or disable register Affiliated port                           |
| Headset Mode      | Headset Mode default is Normal, or you can select Seat Mode          |
| Ring type in Seat | Ring type in Seat Mode default is Headset, or you can select Speaker |
| Mode              |  |
| BLF Light         | Enable or disable BLF light  |

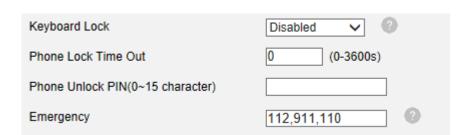
## 7.3 Time Settings





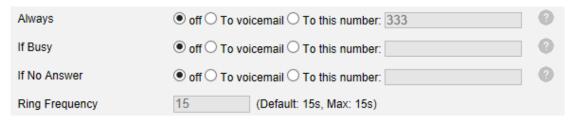
| ITEM             | DECSRIPTIO  |  |
|------------------|---|--|
| Time Settings    |   |  |
| Set Time Mode    | Include SNTP/SIP Server/PSTN/Manual                       |  |
| SNTP Server      | You can select in the list or input owner server address. |  |
| Update Interval  | The update interval with SNTP.                            |  |
| Day Light Saving | Enable/disable the DST for the phone                      |  |
| Time             |   |  |
| Time Format      | You can use 24 hour time format or 12 hour time format    |  |
| Date Format      | You can choose the appropriate time format.               |  |
| Time Zone-GMT    | You can select different time zone for the phone          |  |
| Manual Setting   | Setting time manually.                                    |  |

## 7.4 Keyboard Lock



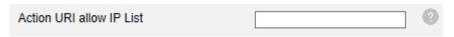
| Keyboard Lock | Enable/Disable keyboard lock, you can lock: MENU Key, FUNCTION |  |
|---------------|--|--|
|               | Key., ALL Keys, LOCK all keys but auto Answer.                 |  |

## 7.5 VolP Call Forwarding



| ITEM           | DECSRIPTIO  |  |
|----------------|---|--|
| Always         | All ways transfer the call to others.                               |  |
| If Busy        | If the phone was busy working, the call will be transfer to others. |  |
| If No Answer   | If the phone was no answer, the call will be transfer to others.    |  |
| Ring Frequency | The ring frequency with the VOIP Call Forward.                      |  |

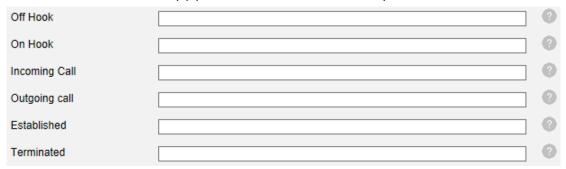
#### 7.6 Remote Control



List IP address of PC, who can remote control this device.

#### 7.7 Action URL

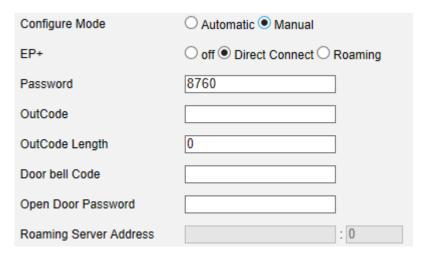
It allows IP phone to interact with web server applications by sending an HTTP or HTTPS get request. You can specify a URL that triggers a get request when a specified event occurs. Action URL can only be triggered by the pre-defined events(e.g. Incoming Call). The valid URL format is: http(s)://IP address of the server/help.xml?.





#### 7.8 EP+

EP+ options are for the users who download the EP+ application on mobile phone. After Completing below settings, EP+ will be activated. For more details, please refer to http://escene.cn/productshow.php?cid=322&id=59&parentcateid=322



You can download the Android/IOS EP+ APP by scanning the QR code below. After EP+ APP installed, you can follow the first installation guide to operate:

- A) Mobile phone need to be connected to LAN by using WIFI.
- B) Using EP+ APP to scan/mannually input the IP Phone MAC code.
- C)Find the EP+ APP password form IP Phone's LCD menu or WEB. LCD: Press C > Vie w Status > EP+ Password. WEB: Login WEB > Phone Setting > EP+. And then input the password into the EP+ APP.
- D) Press Login button.

Note: EP+ setting mode default is automatic. For more information, refer to EP+ user ma nual.

#### 7.9 Audio

# UNIVOIS Dock IP Phone

| Select country          | United States V   |
|-------------------------|---|
| Ring volume             | 9   |
| Handset volume          | 5   |
| Speakerphone volume     | 1   |
| Headset volume          | 5   |
| Handset mic volume      | 3   |
| Speakerphone mic volume | 3   |
| Headset mic volume      | 3   |
| Audio Codecs ②          | Up G711A G711U G729 G722 G723 S> iLBC G726_32 disabled Codecs |
| Jitter Buffer           | Adaptive      Fixed   |
| Min Delay               | 60  |
| Max Delay               | 500   |
| Payload length          | 20 <b>v</b> ms  |
| High rate of G723.1     | ✓   |
| VAD                     |   |
| Echo suppression mode   |   |
| Side Tone               |   |

| ITEM                     | DECSRIPTIO  |  |
|--------------------------|---|--|
| Select Country           | Select the country dial tone. Default is United States.         |  |
| Ring Volume              | The ring volume default is Lv3, the range is 0~9.               |  |
| Handset Volume           | The handset volume default is Lv5, the range is 1~9.            |  |
| Speaker Phone<br>Volume  | The speaker volume default is Lv5, the range is 1~9.            |  |
| Headset Volume           | The headset volume default is Lv3, the range is 1~9.            |  |
| Handset MIC Volume       | The handset MIC volume default is Lv3, the range is 1~7.        |  |
| Speaker Phone MIC Volume | The speaker MIC volume default is Lv3, the range is 1~7         |  |
| Headset MIC Volume       | The headset MIC volume default is Lv3, the range is 1~7         |  |
| Audio Codec              | Use the navigation keys to highlight the desired one in the     |  |
|                          | Enabled/Disable Codes list, and press the >>/ << to move to the |  |
|                          | other list.   |  |



| Jitter Buffer       |  |
|---------------------|--|
| Min Delay           | The min delay range setting , default is 60.   |
| Max Delay           | The max delay range setting , default is 150.  |
| Play Load Length    | The play load length setting, default is 30ms. |
| High Rate Of G723.1 | Enable/Disable High Rate of G723.1 feature.    |
| VAD                 | Enable/Disable VAD feature.                    |
| Echo Suppression    | Enable/Disable Echo Suppression Mode feature.  |
| Mode                |  |
| Side Tone           | Enable/Disable Side Tone feature.              |

## **7.10 Ring**

#### Internal ringer text:

This Internal ringer text enables the server to distinguish between internal and external rings. The trace head-info must include "Alert-Info: ;info=".

#### Internal ringer file:

According to the defined Internal ring text, play the corresponding Internal Ring File.



| Internal ringer text |                         |
|----------------------|-------------------------|
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1<br>Ring2          |
| Internal ringer text | Ring2<br>Ring3<br>Ring4 |
| Internal ringer file | Ring5<br>Ring6          |
| Internal ringer text | Ring7<br>Ring8          |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |
| Internal ringer text |                         |
| Internal ringer file | Ring1 ✓                 |

## 7.10 Dial Plan

If you want to setup a dial plan, you can click "Dial Plan"



| ✓                         | ✓ Send key |   |               |      |             |
|---------------------------|------------|---|---------------|------|-------------|
| ☐ Dial length 25 (1~32)   |            |   |               |      |             |
| No Dial timeout 5 (1~14s) |            |   |               |      |             |
| Submit                    |            |   |               |      |             |
| ID                        | Operation  | Operation Prefix IP Address Account Description |               |      | Description |
| 1                         | <b>₽</b> 🖶 | 1   | 192.168.0.111 | Auto | test        |
| Add Rule Delete all Rules |            |   |               |      |             |

| ITEM            | DECSRIPTIO  |  |
|-----------------|---|--|
| Send Key        | Select the default send key mode you want to use.                     |  |
| Dial Length     | Enable this feature will limit the dial length. Default is 25.        |  |
| No Dial Timeout | Setting the range with no dial timeout, default is 5.                 |  |
| Dial Rule       | Select the Add Rule button to add dial rule, pls see as below detail. |  |

| ID   | 2 🗸        |  |
|--|------------|--|
| Description  |            |  |
| IP   |            |  |
| Port (Default: 5060)   | 5060       |  |
| Prefix   |            |  |
| Account  | Auto       |  |
| Insert called number   | Disabled 🗸 |  |
| Called Delete Number   | Disabled V |  |
| Position   |            |  |
| Position   |            |  |
| Note: If add and delete code at a one-time, add code firstly, then perform delete code operation based on the number added which decide the position and length of the Delete Code |            |  |

| ITEM                 | DECSRIPTIO  |  |
|----------------------|---|--|
| ID                   | Dial Plan ID  |  |
| IP                   | The ip of a phone which you want to call                            |  |
| Description          | Description with this dial rule.                                    |  |
| Port                 | Setting the Port with this dial rule, default is 5060.              |  |
| Prefix               | The number which you need to press actually if you want to call the |  |
|                      | phone   |  |
| Called Insert Number | There have two option, Enable or Disable.                           |  |

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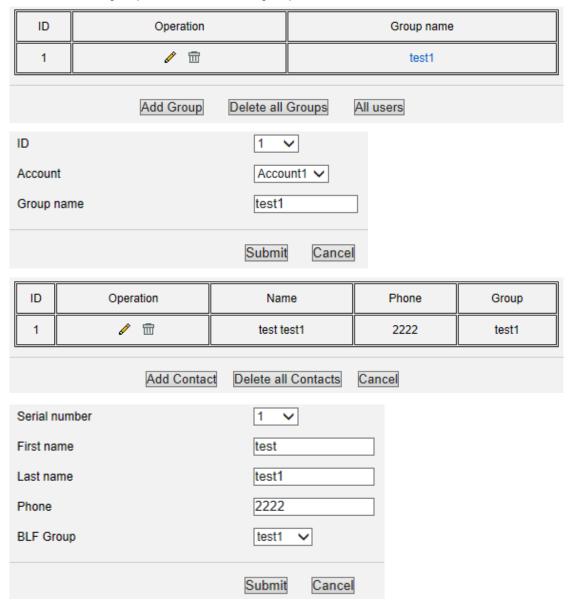


| Position             | Which position you want insert the number |
|----------------------|---|
| Number               | Which number you want to insert           |
| Called Delete Number | There have two option, Enable or Disable. |

NOTES: If you want to know more detail about Dial Rule, pls find it in the official website to download the specific document. HTTP://www.univois.com

## 7.11 BLF Setting

Create the BLF groups and members of group.

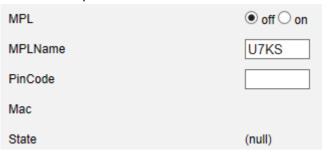


#### 7.12 TR069

| CWMP             |                       |
|------------------|-----------------------|
| Protocol         | HTTPS ▼               |
| CWMP Host URL    | https://tms.ctcims.cn |
| Username         |                       |
| Password         |                       |
| Periodic         |                       |
| Frequency        | 3600 Seconds          |
| Password         |                       |
| New password     |                       |
| Confirm password | Reset Password        |

#### 7.13 MPL

MPL: mobile phone line



| ITEM     | DECSRIPTIO   |
|----------|--|
| MPL      | Enable or disable MPL feature  |
| MPL Name | The name of MPL, you can rename it. Default is 001122-U7KS           |
| Pin Code | Connected to MPL, you need to input the pin code. Default is "1234". |
| Mac      | This is the MPL's bluetooth mac, e.g 00268B001122                    |
| State    | Show the status with MPL   |

## 8 Phone Book

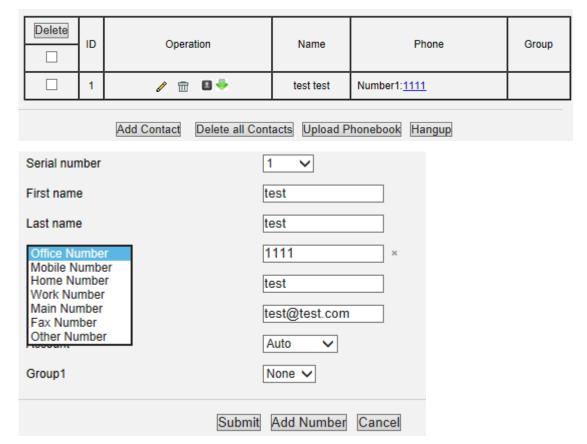
The phone book including Group, Contact, LDAP and Ban list, please review the following for more details:



#### 8.1 Contact

You can add, edit and delete contact in a phone book on this web page .

The phonebook can storage 300 contacts entry



If you want to add a Contact, you just ought to click 'Add Contact' .

You can edit an existed Contact by click .

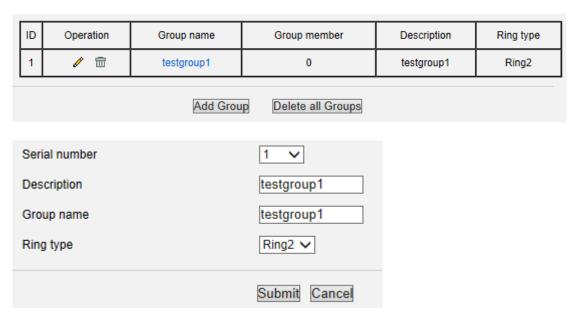
You can delete an existed Contact by click  $\overline{\mathbb{m}}$ , if you want to delete all Contacts, you just ought to click 'Delete All Contact'.

You can edit or move this contact to Ban List after you select .

You can download and save this contact to PC after you select .

## 8.2 Group

You can add, edit and delete group in a phone book on this web page.



If you want to add a Group, you just ought to click 'Add Group' .

You can edit an existed Group by click .

You can delete an existed Group by click , if you want to delete all Groups, you just ought to click 'Delete All Group'.

#### **8.3 LDAP**

NOTES: If you want to know more detail about LDAP, pls find it in the office website to download the specific document. HTTP://www.Univois.cn/en. As below figure is an example.

e.g.

LDAP Name Filter:(sn=%s)

LDAP Number Filter:(telephoneNumber=%s)

Server Address:192.168.0.65

BASE:DC=ldap,DC=Univois,DC=com User Name: bb@ldap.Univois.com

Pass Word: Univois\_2012 LDAP Name Attributes 1:sn LDAP Name Attributes 2:cn

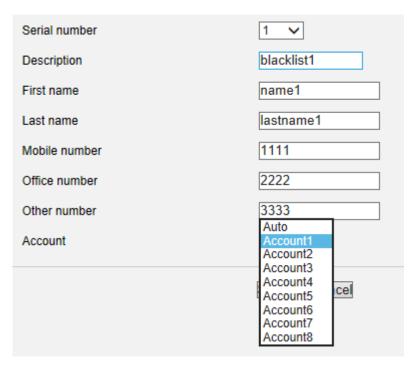
LDAP Number Attributes 1:telephoneNumber



| LDAP                          | ○ on • off ②                                     |
|-------------------------------|--|
| LDAP Name Filter              | 2  |
| LDAP Number Filter            | •  |
| Server Address                | 0.0.0.0  |
| CWMP Port                     | 389  |
| Base                          | •  |
| Username                      | <b>2</b>   |
| Password                      | 2  |
| Max. Hits                     | 50   |
| LDAP Name Attributes 1        | •  |
| LDAP Name Attributes 2        |  |
| LDAP Name Attributes 3        |  |
| LDAP Number Attributes 1      | •  |
| LDAP Number Attributes 2      |  |
| LDAP Number Attributes 3      |  |
| Protocol                      | O Version 2   Version 3                          |
| Search Delay(ms)(0~2000)      | 0  |
| LDAP Lookup For Incoming Call | $left$ on $\bigcirc$ off $\label{eq:continuous}$ |
| LDAP Lookup For PreDial/Dial  | ○ on ● off ②                                     |

## 8.4 Blacklist

You can add, edit and delete contact in a Ban List on this web page .





If you want to add a Ban List, you just ought to click 'Add Ban List'.

You can edit an existed Ban List by click .

You can delete an existed Ban List by click , if you want to delete all Ban List, you just ought to click 'Delete All Ban List'.

#### 8.5 Phone Call Info

You can remote or local control the IP phone to make a call by WEB.

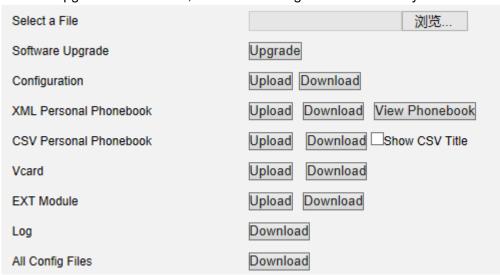


## 9 Maintenance

NOTES: Don't cut off the electricity or network cable when doing upgrade in the below ways!

## 9.1 HTTP Upgrade

You can upgrade the software, kernel and configuration etc. files by HTTP.



When using HTTP upgrade, you can set several parameters as follow:

| HTTP Upgrade    |   |
|-----------------|---|
| Select a File   | Browse the software/kernel/configuration file which you need to     |
|                 | upgrade from HTTP   |
| Software        | Used for upgrading the software of the phone                        |
| Upgrade         |   |
| Kernel Upgrade  | Used for upgrading the kernel of the phone                          |
| Configuration   | You can used upload/download to upload/download the configure file  |
|                 | of the phone  |
| XML Phone       | Used for uploading/downloading the XML phonebook of the phone       |
| Book            |   |
| Vcard           | Downloading all contacts in the Vcard mode, but upload only support |
|                 | one by one.   |
| EXT Module      | Used for updating/backup the expansion of the phone                 |
|                 | [NOTES: The mode doesn't support this feature]                      |
| Log             | Used for the administrator to find out or making sure the problem   |
|                 | with this equipment.  |
| All Config File | All Config File includes: Configuration, Extern, Log, XML Phone     |
|                 | book, Enterprise Phone Book.  |

## 9.2 FTP Upgrade

You can upgrade the software, kernel and configure files by FTP.

| Server IP        | Note: It's not necessary to input a file name for backup. |
|------------------|---|
| File name        | 0   |
| Username         |   |
| Password         |   |
| Software Upgrade | Upgrade   |
| Configuration    | Update Backup   |
| Phone Book       | Update Backup   |
| EXT Module       | Update Backup   |

When using FTP upgrade, you can set several parameters as follow:

| FTP Upgrade      |   |
|------------------|---|
| Server IP        | The IP address of the FTP server                                |
| Filename         | Downloading from FTP server                                     |
| Username         | Providing by FTP server   |
| Password         | Providing by FTP server   |
| Software Upgrade | Used for upgrading the software of the phone                    |
| Kernel Upgrade   | Used for upgrading the kernel of the phone                      |
| Configuration    | Used for updating/backup to update/backup the configure file of |
|                  | the phone   |
| Phone Book       | Used for updating/backup to update/backup the phonebook of the  |
|                  | phone   |
| EXT Module       | Used for updating/backup the expansion of the phone             |
|                  | [NOTES: The mode doesn't support this feature]                  |

NOTES: It's not necessary to input filename when doing backup Configuration, Phone Book, EXT Module.

## 9.3 TFTP Upgrade

You can upgrade the software, kernel and configure files by TFTP.

| Server IP        |   |
|------------------|---|
| File name        | Note: It's not necessary to input a file name for backup. |
| Software Upgrade | Upgrade   |
| Configuration    | Update Backup   |
| Phone Book       | Update Backup   |
| EXT Module       | Update Backup   |

When use TFTP upgrade, you can set several parameters as follow:

| TFTP Upgrade     |  |
|------------------|--|
| Server IP        | The IP address of the TFTP server                        |
| Filename         | Downloading from FTP server                              |
| Software Upgrade | Used for upgrading the software of the phone             |
| Kernel Upgrade   | Used for upgrading the kernel of the phone               |
| Configuration    | Used for updating/backup the configure file of the phone |
| Phone Book       | Used for updating/backup the phonebook of the phone      |
| EXT Module       | Used for updating/backup the expansion of the phone      |
|                  | [NOTES: The mode doesn't support this feature]           |

NOTES: It's not necessary to input filename when doing backup Configuration, Phone Book, EXT Module.

## 9.4 Auto Provisioning

When you open this auto provision feature, the phone will do auto provision after it detect a different software or kernel (Higher or Lower) which are putted on the TFTP,HTTPS,FTP, server. For the detailed information about auto provision, you can find it in the official website: HTTP://www.Univois.com



| PNP active                         | ● on ○ off ②                         |
|------------------------------------|--------------------------------------|
| PNP Interval (minutes)             | 60                                   |
| Auto Provision                     | left on $igcirc$ off                 |
| Protocol                           | TFTP 🗸                               |
| Software Server URL                | voip.autoprovision.com               |
| Username                           |                                      |
| Password                           |                                      |
| Auto Download Software             | $\checkmark$                         |
| Auto Download Config File          | $\checkmark$                         |
| Auto Download Expansion            | ✓                                    |
| Auto Download Enterprise Phonebook | $\checkmark$                         |
| Auto Download Personal Phonebook   | $\checkmark$                         |
| Booting Checked                    | $\checkmark$                         |
| Zero Active                        | ● off ○ on ②                         |
| Wait Time(1~100s)                  | 10                                   |
| Disable the phone while booting    | ● off ○ on                           |
| Auto Provision Frequency           | 168                                  |
| Auto Provision Time                | None 🗸                               |
| Next Auto Provisioning             | Wed Jul 5 11:29:04 2017 Reset timing |
| AES Enabled                        | ●off ○ on                            |
| AES Key                            |                                      |
| Download file name                 | Default V                            |
|                                    | Auto Provision now                   |

When using auto provision, you can set several parameters as follow:

| Auto Provision        |  |
|-----------------------|--|
| PNP active            | The request to the server is to obtain a support URL for |
|                       | upgrade.   |
| PNP Interval(minutes) | Setting the PNP interval.                                |
| Auto Provision        | You can enable/disable auto provision by select on/off   |
| Protocol              | Used for auto provision, it includes TFTP/HTTP/FTP       |
| Software Server URL   | The server address of the auto provision                 |
| Username              | Providing by provision server                            |

| Password                  | Providing by provision server                           |
|---------------------------|---|
| Auto Download Software    | Used for auto download software from server             |
| Auto Download Kernel      | Used for auto download kernel from server               |
| Auto Download Config File | Used for auto download config file from server          |
| Auto Download Expansion   | NOTES: The model doesn't support this feature.          |
| Auto Download Enterprise  | Used for auto download Enterprise Phonebook from        |
| Phonebook                 | server  |
| Auto Download Personal    | Used for auto download personal phonebook from server   |
| Phonebook                 |   |
| Booting Checked           | Used for checking the auto provision when phone booting |
| Zero Active               | Enable or disable zero-sp-touch which is used to        |
|                           | download configuration on the server during the phone   |
|                           | power on.   |
| Wait Time(1~100s)         | The time when configuration interface of zero-sp-touch  |
|                           | will show up when power on.                             |
| Disable the phone while   | Enable/Disable the booting checking feature.            |
| booting checking          |   |
| Auto Provision Frequency  | Used for setting the time interval for auto provision   |
| Auto Provision Time       | Used for the specific time for auto provision           |
| Auto Provision Next Time  | Reset the Auto Provision Next Upgrading time.           |
| AES Enable                | You can enable/disable AES encrypt for auto provision   |
| AES Key                   | The key of the AES                                      |
| Download file name        | Setting the download file name for Upper case or Lower  |
|                           | case  |
| Auto Provision Now        | Used for doing auto provision immediately               |

## 9.5 Log

This feature is use for the administrator to managing the equipment, like debugging, SIP etc,. If you need to catch a debugging Level, you need to setup on this interface.



## 9.5 Local Log

Check the log file on the local.



## 9.6 Default Settings

You can load the phone to the factory default setting in default setting option.

Click Reset to Factory Settings button to restore all settings to the factory default state.

Reset to Factory Settings

Press the 'Reset to Factory Setting' option, the phone will load to factory default setting on next reboot.

#### 9.7 Reboot

You can use reboot option to reboot the phone.

Attention: Rebooting the phone will result in temporary loss of phone and web services, click reboot to continue.

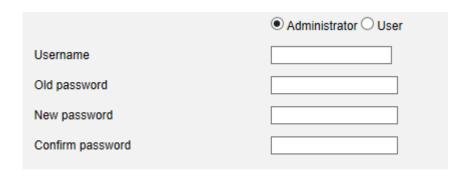
Reboot

## 10 Security

## 10.1 Password

Here you can setting the administrator or user WEB password management. Select your type. If you login as an administrator, you can modify both the user's and admin's passwords.

www.univois.com



## **10.2 Trusted Certificates**



## 10.3 IP Strategy

You can use IP Strategy feature to make a list which can be set to only allow the incoming call on the list.

e.g. As following picture you can see it has 192.168.0.248 in the list. When you open this feature. It means you just allow come from this IP address meeting



# 11 WEB Other Settings or Information - Appendix

## 11.1 Logout

Logout the IP Phone web management.



## 11.2 Note Tips

In the right middle of the website page, there is a Note tips in every function page. Hope it can help you to know something about that.

■ Note

#### Register status:

It shows the Register Status.

#### **Network Status:**

It shows the information of LAN port and PC port.

#### System Info:

It shows the version of firmware